

COMPLAINT LODGEMENT FORM

Background Information			
Club lodging complaint		Club responding to complaint	
Name of Complainant		Name of person complained of (Respondent), if known	
Age of Complainant	<input type="checkbox"/> Over 18 <input type="checkbox"/> Under 18	Age of Respondent, if known	<input type="checkbox"/> Over 18 <input type="checkbox"/> Under 18
Complainant's role in netball	<input type="checkbox"/> Player - Position: _____ <input type="checkbox"/> Coach / official <input type="checkbox"/> Parent / guardian <input type="checkbox"/> Spectator <input type="checkbox"/> Umpire <input type="checkbox"/> Other: _____	Respondent's role in netball, if known	<input type="checkbox"/> Player - Position: _____ <input type="checkbox"/> Coach / official <input type="checkbox"/> Parent / guardian <input type="checkbox"/> Spectator <input type="checkbox"/> Umpire <input type="checkbox"/> Other: _____
Date of the incident		Match details (grade and time)	
Was the umpiring supervisor called?	Yes / No If not, why?		
Details of Incident			
What is the nature of the complaint?			
<input type="checkbox"/> Verbal abuse / threatening language <input type="checkbox"/> Swearing <input type="checkbox"/> Discriminatory conduct <input type="checkbox"/> Repeated deliberate infringements <input type="checkbox"/> Breach of Code of Conduct		<input type="checkbox"/> Physical abuse <input type="checkbox"/> Deliberate tripping, kicking or striking <input type="checkbox"/> Spitting <input type="checkbox"/> Other: _____	
Please include a brief summary of what allegedly occurred (including any words that were said):			

Are you completing this form within 4 days of the relevant match?	Yes / No If not, why?		
Name of witnesses			
Would you like this complaint dealt with informally or formally? *	<input type="checkbox"/> Informal - AMND liaise with Respondent Club <input type="checkbox"/> Formal - Netball SA Complaints Committee (\$200 fee applies)		
What resolution are you seeking?	<input type="checkbox"/> Apology <input type="checkbox"/> Respondent complete Play by the Rules online course <input type="checkbox"/> Other (please specify): _____		
Club Secretary Details			
Name of person completing this form **		Contact number	
Email address		Date	

Please note that this form will be sent to the Respondent Club to obtain its responses to the allegations.

* Unless a complaint is serious, AMND recommends clubs opt to resolve the complaint informally in the first instance. If the Respondent Club does not accept the resolution sought by the Complainant Club, then the Complainant Club may then take the complaint to the Netball SA Complaints Committee. Serious complaints may be dealt with formally and taken straight to the Netball SA Complaints Committee.

** This form can only be lodged with AMND by a club secretary (not a member of the public). If a member of the public has an issue, then this should be directed to their club or otherwise Netball SA.